



The Cleveland Department of Public Health announces that it has achieved national accreditation through the Public Health Accreditation Board (PHAB). The process to receive such a distinction is a rigorous, multi-faceted, peer-reviewed assessment process to ensure a health department meets or exceeds a set of nearly 100 quality standards and measures.

“It is an incredible honor for everyone here at the Cleveland Department of Public Health to be able to finally say that we are an accredited health department,” said CDPH Director Merle R. Gordon. “The journey we took together throughout the accreditation process truly was a Department-wide collaboration and I am tremendously proud of the work that each and every person has done here to help make this achievement a reality.”

“Accreditation helps to ensure that the programs and services provided by CDPH are as responsive as possible to the needs of our community. In attaining this status, we are demonstrating increased accountability and credibility to the public, funders, elected officials and partner organizations with which we work.”

CDPH is one of fewer than 300 health departments that have achieved accreditation through PHAB since the organization launched in 2011.

“I am excited for what this designation means for Cleveland residents,” said Emily Frantz, accreditation coordinator and consultant for CDPH. “Accreditation signifies a health department’s commitment to continually improving the quality of its services and advancing population health outcomes.”

“The Cleveland Department of Public Health joins the growing ranks of accredited health departments in a strong commitment to their public health mission,” said PHAB President and CEO Kaye Bender, PhD, RN, FAAN. “The peer-review process provides valuable feedback to inform health departments of their strengths and areas for improvement, so that they can better protect and promote the health of the people they serve in their communities. Residents of a community served by a nationally accredited health department can be assured that their health department has demonstrated the capacity to protect and promote the health of that community.”

Public health departments play a critical role in protecting and improving the health of people and communities. In Cleveland, as is the case for local public health departments in cities, towns, and states across the nation, CDPH provides a range of services aimed at promoting healthy behaviors; preventing diseases and injuries; ensuring access to safe food, clean air, and life-saving immunizations; and preparing for and responding to public health emergencies.